EnAudit Asset - Privacy Policy (for Contact Form)

Last Updated: 18 November 2026

Thank you for your interest in EnAudit Asset. This Privacy Policy explains how TMR S.r.l. ("we", "us" or "our") collects, uses and protects your personal data when you submit information through the EnAudit Asset contact form, in compliance with the General Data Protection Regulation (EU) 2016/679 ("GDPR").

1. Data Controller and Data Protection Officer

TMR S.r.l., C.da Piana snc, 98076 Sant'Agata di Militello (ME), Italy · info@tmr.cloud

Data Protection Officer (DPO): **Antonino Sirna Grilleri**, dpo@tmr.cloud

2. What Personal Data We Collect

- **Full name:** to address you personally.
- **Email address** (required): to reply to your request.
- **Phone number** (optional): to call you back if you prefer.
- **Company or organisation** (optional): to understand your business context.
- **Expected number of devices** (required): to understand the scale of your project.
- **Message or request:** to understand your request and reply appropriately.
- The technical data needed to submit the form.

Without the required fields we cannot reply to your request.

3. Purposes and Legal Basis

- **Replying to your request** (information, quotes, demos) and following up on any negotiations: pre-contractual measures taken at your request (Article 6(1)(b) GDPR).
- **Keeping track of our contacts** in our CRM, to follow up on requests and keep track of past contacts: our legitimate interest in managing the requests we receive (Article 6(1)(f) GDPR).

The box "I have read the privacy policy" confirms that you have read this policy: it is not a consent. We do not use your data to send you promotional communications unless you give specific consent.

4. Data Retention

We keep your data for the duration of our relationship and for the periods required by law. If your request does not lead to a relationship, we keep it for up to 24 months from the last contact and then delete it.

5. Recipients and Data Processors

We do not sell or rent your personal data. The form and our CRM are provided by **Odoo S.A.**, which acts as a data processor on our behalf; the data are hosted in the European Union. Your data can be

accessed by TMR staff in charge of handling requests. Processors are bound by a data processing agreement under Article 28 GDPR.

6. International Data Transfers

The data collected through this form are not transferred outside the European Economic Area. Should this change, we will ensure appropriate safeguards, such as the Standard Contractual Clauses adopted by the European Commission.

7. Your Data Protection Rights

- **Access:** you can request a copy of the personal data we hold about you.
- **Rectification:** you can request correction of inaccurate or incomplete data.
- **Erasure:** you can request the deletion of your data under the conditions of the GDPR.
- **Restriction:** you can request that we limit the processing of your data.
- **Portability:** you can request your data in a structured, commonly used and machine-readable format.
- **Objection:** you can object at any time to processing based on our legitimate interest.

To exercise your rights, write to info@tmr.cloud or to the DPO at dpo@tmr.cloud. We will reply within one month.

8. Security

We apply appropriate technical and organisational measures to protect your data against unauthorised access, loss or disclosure.

9. Cookies

The form is embedded from Odoo, which uses only the technical cookies strictly necessary to display and submit it.

10. Changes to This Privacy Policy

We may update this Privacy Policy. The current version is always available on this website, with its date of last update.

11. How to Complain

You can contact our DPO at dpo@tmr.cloud. You also have the right to lodge a complaint with the Italian Data Protection Authority (Garante per la protezione dei dati personali, www.garanteprivacy.it) or with the supervisory authority of the EU country where you live or work.